



## **GENERAL TERMS APPLICABLE TO CAMPING PITCHES AND RENTED LODGINGS.**

### **GENERALITIES**

*The holiday maker will be made aware of all the circumstances of Les Valades including prices, accommodation (camping pitch or rented lodging) as well as any other information which the lodger has inquired about. .*

*The indicated prices are guaranteed except in case of a modification of the VAT rate and/or of the tourist tax.*

### **BOOKING**

*This contract is nominative and can't be transferred to someone else.*

*The booking will be effective only after the payment of the booking deposit within the 10 days after the confirmation of the option by the owners.*

*For the rented lodgings (chalets, mobile-home, lodge tents) : 25% of the total amount of the stay + booking costs (18 €) + optional cancellation guarantee (3% of the stay)*

*For the camping pitches (private sanitary facilities) :25% of the total amount of the stay + booking costs (18 €) + optional cancellation guarantee (3% of the stay)*

### **ARRIVALS-DEPARTURES**

*You will have to arrive before 7pm. If you think you might arrive later, the campsite has to be informed in advance for prior consent: otherwise your absence will be considered as a withdrawal.*

### **LATENESS**

*In case of absence on the day of arrival and without news from the tenant specifying that he has had to modify his date of arrival, the rental becomes available and the tenant will have to pay the total price of the stay, which will be demanded as a breach of contract compensation. Telephone conversations will have to be confirmed in writing.*

*No discount will be granted in case of late arrival or of early departure and the total price of the booked stay will be charged.*

*If the customer is to be late, he must inform the campsite thereof. We keep a booked pitch available for 24 hours, starting from the intended day of arrival, but after this time, the pitch will be re-let. The costs and the deposits won't be reimbursed.*

### **CANCELLATION GUARANTEE**

*In order to be recognised any cancellation **MUST** be sent by post, fax or email.*

*The cancellation guarantee is not compulsory, it covers the repayment of the sums of money paid to the campsite, and actually received by the latter, in accordance with the terms of the initial booking contract save the booking costs (which are kept by the campsite) and the cancellation guarantee.*



The inclusive price of this service is :

3% of the stay

**In the event of cancellation without taking out the cancellation guarantee and for whatever reason, Camping les Valades will not reimburse any of the sums collected and reserves the right to re-let the rental or the pitch.**

The tenant has to be covered by a civil liability insurance for any damage he might cause and he denies the campsite's responsibility in case of damage due to tree branch fall, bad weather, broken glass, natural disaster or theft.

### **ANIMALS**

Animals are allowed, subject to being vaccinated against rabies, tattooed and kept on a leash. The vaccination certificate must be presented at the reception desk on the day of arrival. Attack dogs are not allowed on the campsite. Only one animal per camping pitch or rented accommodation is authorised.

### **GUESTS**

They must present themselves at the reception desk. They will have to leave their car in the car park and pay an entrance fee of 5 € per day and per person.

### **SPECIFIC TERMS CONCERNING CAMPING PITCHES**

The tenant accepts the pitch as is and will have to leave it in its original state at the end of the stay.

For **the free pitches**, they are available to the customer from 12 o'clock on the day of arrival until 11am on the day of departure. The duration of the stay is calculated per night. A departure after 11am will result in the payment of an extra night. Every reserved day will be charged.

For **the pitches with private sanitary facilities**, the duration of the stay is calculated per week. They are available to the customer on Sunday from 1pm and have to be left on Sunday before 11am. You will be asked to pay a deposit on the day of arrival to cover any potential deterioration. It will be returned on the day of departure or by post within a period fewer than eight days, after deduction, if necessary, of the cost of the loss or damage and of the money necessary to return the lodging to its original state.

The payment of the balance of the stay must be completed the day of arrival for the free pitches and has to be paid 30 days before the intended day of arrival for the pitches with private sanitary facilities.

### **SPECIFIC TERMS CONCERNING RENTED LODGINGS**

The weekly rented lodgings are available on Saturday from 3pm and have to be vacated on Saturday before 10am.

The number of people mentioned in the booking contract must be respected. Any extra person, children included, must present himself/herself at the reception desk and can stay only with the express consent of the management and has to pay an extra daily fee.

The bunk beds included in certain lodgings are unsuitable for children under 6 years old.



*Under no circumstances may the number of tenants, children included, exceed the capacity of the lodging. **We only accept one animal per lodging.** All our rented lodgings are non-smoking.*

*The balance of your stay has to be paid 30 days before the intended day of arrival without any reminder from the campsite. In the absence of payment within this period, your booking will automatically be considered as cancelled and the deposit previously charged will be kept by the camping Les Valades.*

*If you make a booking equal to or fewer than 30 days before the day of arrival, the totality of the stay will have to be paid.*

*The cleaning costs are not included in the total price of the stay. If the “end of stay cleaning” option has been chosen by the tenant, the premises must nevertheless be given back in decent condition.*

*If this option has not been chosen by the tenant, the premises will have to be given back in the same state as is specified in the arrival inventory of fixtures; failing that the cleaning costs will be deducted from the bail.*

*You will be asked to pay a deposit on the day of arrival to cover any potential deterioration. It will be returned on the day of departure or within a period fewer than eight days, after deduction, if necessary, of the cost of the loss or damage and of the money necessary to return the lodging to its original state.*